



2661

PATENT
Attorney Docket No.: NUASI-00200 #17

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:
Justin Broughton et al.
Serial No.: 09/774,944
Filed: January 30, 2001
For: **DIGITAL MULTIMEDIA
CONTACT CENTER**

} Group Art Unit: 2661
} Examiner:
} **TRANSMITTAL LETTER**
} 162 N. Wolfe Road
} Sunnyvale, CA 94086
} (408) 530-9700
} Customer No.: 28960

S. Sand
7/6/04

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

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Sir:

Enclosed please find a Supplemental Information Disclosure Statement, a Certification pursuant to 37 C.F.R. § 1.97(e) for the Supplemental Information Disclosure Statement, and Form PTO-1449, including copies of the references contained thereon, for filing in the U.S. Patent and Trademark Office.

The Commissioner is hereby authorized to charge any additional fee or credit overpayment to our Deposit Account No. 08-1275. **An originally executed duplicate of this transmittal is enclosed for this purpose.**

Respectfully submitted,
HAVERSTOCK & OWENS LLP

Dated: 5-10-04

By: 
Thomas B. Haverstock
Reg. No.: 32,571

Attorneys for Applicants

CERTIFICATE OF MAILING (37 CFR § 1.8(a))

I hereby certify that this paper (along with any referred to as being attached or enclosed) is being deposited with the U.S. Postal Service on the date shown below with sufficient postage as first class mail in an envelope addressed to the: Commissioner for Patents, P.O. Box 1450 Alexandria, VA 22313-1450

HAVERSTOCK & OWENS LLP.
Date: 5/10/04 By: Tom



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Sir:

This certification is being made for the Supplemental Information Disclosure Statement accompanying this certification.

Certification

I hereby certify that the attached five (5) references contained in this supplemental information disclosure statement were cited within an International Search Report (ISR) mailed on March 25, 2004. Accordingly, the references contained in the supplemental information disclosure statement were cited in a communication from a foreign patent office in a counterpart application not more than three months prior to the filing of the statement. 37 C.F.R. 1.97(e)(1).

Identification of Person Making Certification

The person making this certification is the attorney who signs below on the basis of the information in the attorney's file.

Respectfully submitted,
HAVERSTOCK & OWENS LLP

Dated: 5-10-04

By: 
Thomas B. Haverstock
Reg. No.: 32,571

Attorneys for Applicants

CERTIFICATE OF MAILING (37 CFR§ 1.8(a))

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HAVERSTOCK & OWENS LLP
Date: 5/10/04 By: 



PATENT
Attorney Docket No.: NUASI-00200

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:) Group Art Unit: 2661
Justin Broughton et al.)
Serial No.: 09/774,944) Examiner:
Filed: January 30, 2001) **SUPPLEMENTAL INFORMATION**
For: **DIGITAL MULTIMEDIA**)
CONTACT CENTER) **DISCLOSURE STATEMENT**
) 162 N. Wolfe Road
) Sunnyvale, CA 94086
) (408) 530-9700

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Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

The citations listed below, copies attached, may be material to the examination of the above-identified application, and are therefore submitted in compliance with the duty of disclosure defined in 37 C.F.R. §§ 1.56 and 1.97. The Examiner is requested to make these citations of official record in this application.

- U.S. Patent No. 5,613,068;
- U.S. Patent No. 6,201,804 B1;
- U.S. Patent No. 6,212,565 B1;
- U.S. Patent No. 6,377,568 B1; and
- U.S. Patent No. 6,434,143 B1.

PATENT
Attorney Docket No.: NUASI-00200

This Supplemental Information Disclosure Statement under 37 C.F.R. §§ 1.56 and 1.97 is not to be construed as a representation that a search has been made, that additional information material to the examination of this application does not exist, or that anyone or more of these citations constitutes prior art.

Respectfully submitted,
HAVERSTOCK & OWENS LLP

Dated: 5-10-04

By: 
Thomas B. Haverstock
Reg. No.: 32,571

Attorneys for Applicants

CERTIFICATE OF MAILING (37 CFR § 1.8(c))

I hereby certify that this paper (along with any referred to as being attached or enclosed) is being deposited with the U.S. Postal Service on the date shown below with sufficient postage as first class mail in an envelope addressed to the: Commissioner for Patents, P.O. Box 1450 Alexandria, VA 22313-1450

HAVERSTOCK & OWENS LLP.

Date: 5/10/04 By: JW

FORM PTO-1449 (Modified)		U.S. Department of Commerce Patent and Trademark Office		Attorney Docket No.: NUASI-00200		Serial No.: 09/774,944		
INFORMATION DISCLOSURE STATEMENT BY APPLICANT (Use Several Sheets If Necessary) (37 CFR § 1.98(b))				Applicants: Justin Broughton et al.				
				Filing Date: 01/18/04		Group Art Unit: 2661		
U.S. PATENT DOCUMENTS								
Examiner Initials		Serial / Patent Number	Issue Date	Applicant / Patentee	MAY 12 2004 SJC 2 PATENT & TRADEMARK OFFICE	Class	Subclass	Filing Date
	AA	5,613,068	03/18/97	Gregg et al.	395	200.13		06/17/94
	AB	6,201,804 B1	03/13/01	Kikinis	370	352		03/09/98
	AC	6,212,565 B1	04/03/01	Gupta	709	229		08/26/98
	AD	6,377,568 B1	04/23/02	Kelly	370	352		11/19/97
	AE	6,434,143 B1	08/13/02	Donovan	370	356		11/08/99
	AF							
	AG							
	AH							MAY 14 2004
	AI							
	AJ							Technology Center 2600
FOREIGN PATENTS OR PUBLISHED FOREIGN PATENT APPLICATIONS								
		Document Number	Publication Date	Country / Patent Office	Class	Subclass	Translation	
							Yes	No
	AK							
	AL							
	AM							
	AN							
	AO							
OTHER DOCUMENTS (Including Author, Title, Date, Relevant Pages, Place of Publication)								
	AP							
	AQ							
	AR							
	AS							
	AT							
	AU							
	AV							
	AW							
	AX							
	AY							
	AZ							
Examiner:				Date Considered:				
EXAMINER:		Initial citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.						